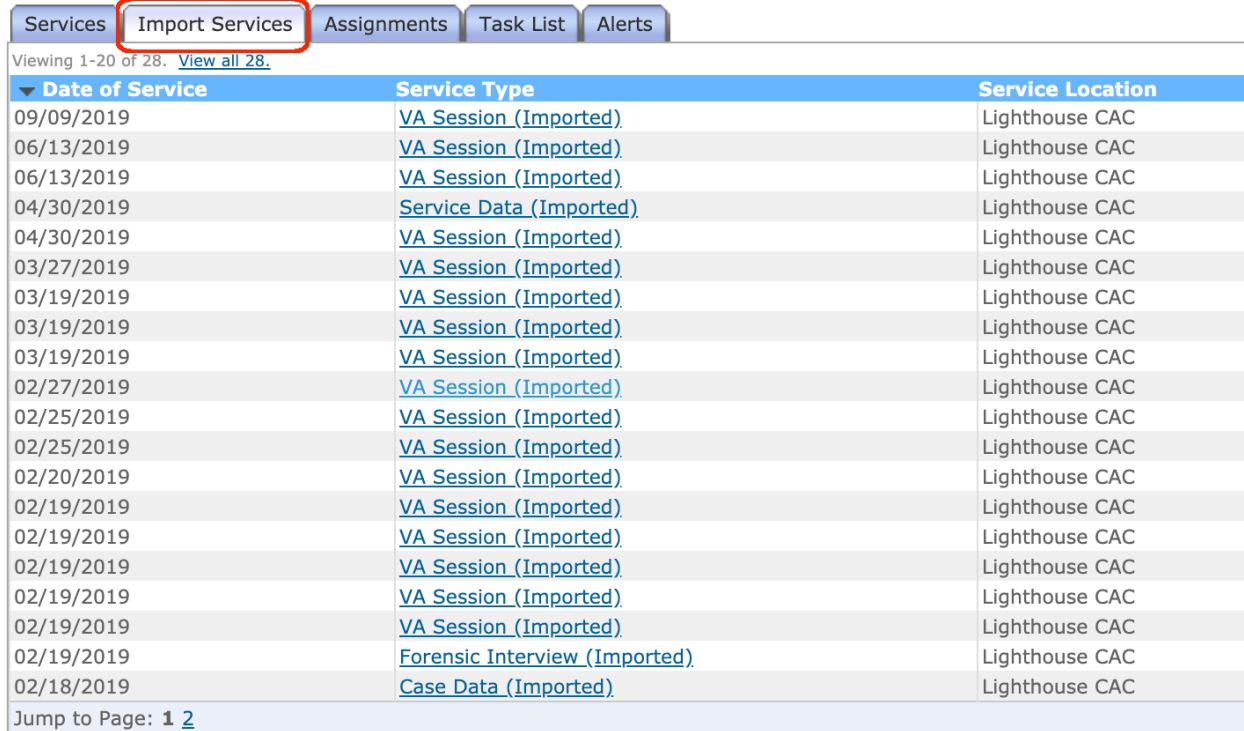


Where Does My Migrated Data Live in Collaborate?

Understanding where your imported services can be found after your data migration into Collaborate.

Import Services Tab

One of our goals with the migration was to have the data appear as it used to in their legacy system. We imported their old service data into services designed to hold migration data. These import services are found under the import services tab:



Date of Service	Service Type	Service Location
09/09/2019	VA Session (Imported)	Lighthouse CAC
06/13/2019	VA Session (Imported)	Lighthouse CAC
06/13/2019	VA Session (Imported)	Lighthouse CAC
04/30/2019	Service Data (Imported)	Lighthouse CAC
04/30/2019	VA Session (Imported)	Lighthouse CAC
03/27/2019	VA Session (Imported)	Lighthouse CAC
03/19/2019	VA Session (Imported)	Lighthouse CAC
03/19/2019	VA Session (Imported)	Lighthouse CAC
03/19/2019	VA Session (Imported)	Lighthouse CAC
02/27/2019	VA Session (Imported)	Lighthouse CAC
02/25/2019	VA Session (Imported)	Lighthouse CAC
02/25/2019	VA Session (Imported)	Lighthouse CAC
02/20/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	VA Session (Imported)	Lighthouse CAC
02/19/2019	Forensic Interview (Imported)	Lighthouse CAC
02/18/2019	Case Data (Imported)	Lighthouse CAC

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Please contact Tom O'Reilly (toreilly@networkninja.com) and WVCAN (collaborate@wvcn.org) with questions about imported data.

Service Notes

Even when you go to the appropriate tab, information may not be where you expect it to appear. For instance, service notes are captured in a field on the service - instead of being imported as a service note. We did this, because we have had multiple clients in the past regret importing their service notes directly, because their legacy system had a low quality of service note - and the migration made it harder to find the important information in the service note section. By importing the old service notes directly to a field, we always have the option going forward to migrate the service note field to a service note object in Collaborate.

Start Time
End Time
Time Spent
Service Location
Appointment Status
Comments (Imported)
Provider (Agency) (Imported)
Provider (Personnel) (Imported)
Provider Personnel Contact Info (Imported)
Services Provided (Imported)

Notes Documents

No Results

Please contact Tom O'Reilly (toreilly@networkninja.com) and WVCAN (collaborate@wvcn.org) with questions about imported data.

Service Provider Information

The final issue is the figuring out where the service provider information exists. For the migration process, we didn't want to make a judgment call about what constituted a "Service Provider", so we imported the information exactly as the information was displayed in NCATrak. So, for the Victim Advocacy service, the "Provider (Personnel) (Imported)" may correspond to a Collaborate service provider; but the Service Provider may be called "MH Session - Provider (Employee)".

Appointment Status	Attended
Provider (Agency) (Imported)	Harrison County CAC
Provider (Personnel) (Imported)	Bowman, Kelly
Provider Personnel Contact Info (Imported)	Email: <input type="text"/>
Services Provided (Imported)	Intake

NCATrak (legacy) Case Number

The legacy case number is found on the primary Client intake, at the top of the Case Demographics section. Because it is an "Import Text" field, it will only display for migrated cases, and it is not editable. Collaborate has its own automatic case-numbering system, but you will still be able to search for old cases by their old case numbers.

The screenshot shows a navigation bar with tabs: Demographic Information, Allegations/Reported Abuse, Family Members, Custody, MDIT, Client History, Behavior Changes, Mental Health, and Insurance, Medical Information. Below the navigation bar, the "Demographic Information" section is expanded, showing "Intake Date: 01/29/2020" and "Legacy Case Number: 2020-61".

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Reporting on Import Services

If you are currently testing the migration on the wvcn.current.networkninja.com site, I have already created reports for the import services that you can use to aid your testing. Be sure to check out the network reports in the Reports Library.

Case Data (Imported)	Tom O'Reilly	02/09/2020
Case Review (Imported)	Tom O'Reilly	02/09/2020
Cases	Tom O'Reilly	02/09/2020
Disposition - DHHR (Imported)	Tom O'Reilly	02/09/2020
Disposition - LE (Imported)	Tom O'Reilly	02/09/2020
Disposition - Prosecution (Imported)	Tom O'Reilly	02/09/2020
Forensic Interview (Imported)	Tom O'Reilly	02/09/2020
Forensic Interview Summary (Imported)	Tom O'Reilly	02/09/2020
MDIT Meetings	Tom O'Reilly	02/09/2020
Medical Exam (Imported) (fixed)	Tom O'Reilly	02/10/2020
Medical Session (Imported)	Tom O'Reilly	02/09/2020
Mental Health Session (Imported)	Tom O'Reilly	02/09/2020
Status - Medical Treatment (Imported)	Tom O'Reilly	02/09/2020
VA Session (Imported)	Tom O'Reilly	02/09/2020
Victim Advocacy Enrollment (Imported)	Tom O'Reilly	02/09/2020

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